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Atty. Docket No. CON-005 (104027/155948)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Sylor *et al.*

CONFIRMATION NO. 4361

APPLICATION NO.: 09/886,611

ART UNIT: 2141

FILING DATE: June 21, 2001

EXAMINER: Shingles, Kristie D.

TITLE: LIVEEXCEPTION SYSTEM

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO FIRST OFFICE ACTION

In response to the Office Action of December 22, 2004, the Applicants submit this Amendment and Response and respectfully request the entry of this amendment.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Drawings begin on page 4 of this paper and include both an attached replacement sheet and an annotated sheet showing the changes.

Remarks begin on page 5 of this paper.

Through the enclosed petition and check for the appropriate fee, the Applicants request a two-month extension of the date for reply to May 23, 2005. The Applicants believe that no additional fees are due with this Response, but the Commissioner is hereby authorized to charge any required fees to Deposit Account No. 07-1700.